1. Introductions
   a. Stephanie Madison, Jim Humelsine & Mary Kubli, Ann Fahey, Diane & Nick Tambolleo, Jennifer Koulopoulis, Karen Brown, Lynn & Leon Erlanger, Marie Wright Travis, Daryl Lubin

2. Guest Speakers
   a. Kevin Readdean, READDK@rpi.edu, 518-276-2936
      i. Health Center Updates
         a. Psychological Counseling
         b. Health Education
         c. Varsity Sports Medicine
         d. Disability Accommodations
         e. Health Insurance

2. Parent Facebook Page membership - able to answer questions for the Health Center through the website

3. Flu Season - campus has been hit hard, flu show efficacy is very low
   a. Media Campaign - print and social media; hygiene related
   b. Not feeling well - isolate socially, not share beverages
   c. 1400 flu shots given; a second batch is coming - it’s not too late to get it; still worth getting it even though not as efficacious as it can lessen the symptoms

4. Pharmacy delivery service as requested by the Student Government
   a. Marra’s Pharmacy will bring them on campus 3x a week - M (morning), W (afternoon), F (afternoon), delivery at the Student Union
      i. Won’t be appropriate in terms of timeliness for all students, but will certainly help many
      ii. Does accept the Student Health Insurance plan and other major insurance plans
      iii. Medication would be ordered the same way as any other prescription

Question: Would they supply orders in bulk - 3 month supply?
Question: Can doctor’s from home call in order and have it delivered?
Question: Can they still use the pharmacy of their choice? CVS, RiteAid, Marra’s, etc.?
Question: Will the Health Center share student Insurance information with blood draw centers?
    Answer: At the testing lab students will need to take their ID card as the Health Center isn’t always making the appointment
Question: If we refer a student to a different doctor, do we help them find an appropriate doctor in their insurance?
    Answer: yes
5. Jamie: Triage counselor for Counseling & quick Mental Health services  
   a. really to meet the demand of number of students  
   b. Ideally 90% of the time we could offer same day appointments  
   c. 30 minutes vs 50 minutes -intervention prior to setting up a plan for long term issues  
   d. Can refer students to a number of other offices if the concern can be addressed without the Counseling Center  
   e. Next step is online scheduling with the Counseling Center  

6. Online portal for schedule  
   a. Complaint -no appointments available! Big misconception!  
   b. Answer -pick up the phone and call because there are most likely some that are being held back from the online system to allow for walk-ins and emergencies  

b. Urgent Care Services  
   i. Samaritan Hospital has a new Emergency Room!  
   ii. Saint Mary’s Hospital is now an Urgent Care -9AM-9PM 7 days a week  
      1. Across Hoosick St but students can take Uber —about $6  
   iii. 24 Hour Nurse Line -Advice Line 866-315-8756  
   iv. Counselor on Call —accessible from Public Safety after business hours  

3. Louis Trzepacz -Dean of Student Success, trzepj@rpi.edu, 518-276-8022  

a. Supporting Students Who Struggle Academically  
   i. Support for goal attainment  
   ii. Parental notification for academic standing  
      1. letters sent home to parents to keep them in the loop  
         a. Question: Do they have to sign off on this for FERPA?  
         b. No, but we do have them sign agreements in FIP  
      2. Question: Do letters go home for warning students?  
      3. Answer: No  
   iii. First-Year Intervention Program (FIP) -Academic Warning/ Probation students 2.25 and below; mandatory (187 inclusive of warning and probation)  
      1. Weekly seminars  
      2. Mandatory study hours -tutoring through ALAC during study hours for introductory courses  
   iv. Upperclass Probation Intervention Program -sophomore through senior (300 upperclass inclusive of warning and probation)  
      1. Support with Class Dean -meets 3x throughout the semester  
         a. Personal Success Plan -online workbook to navigate through interests, passions, abilities and careers; positive, concrete steps  
      2. Question: Upperclass students who are on warning, how persistent are we that they participate?  
         a. We tell them they have too  
         b. We email them every week  
         c. Notification went home of their standing -parents as partners  
         d. Carrot: If you are in the program but don’t get off probation, we do report to the academic standing committee their participation and that we
support their ability to stay at Rensselaer; If you don’t participate and you go to committee, we tell them that too

3. Student Success Labs -series of workshops offered to the entire campus
   a. No stigma about attending -anyone can attend regardless of academic standing
   b. Values based prioritizing, motivation, resiliency, mindfulness, sleep/diet/fitness, help seeking behavior
   c. Majority are presented by Health and/or Counseling Center -subtle connections with professionals

v. Electronic Warning System
   1. Faculty led -can let us know when students are falling behind
   2. 5,444 in 2016-2017 —very popular intervention program

vi. More intervention
   1. Parents as partners —make arrangements to work with students to notify parents and bring them into the fold
      a. We can work with you to intervene with your student if you are concerned or have questions

vii. Success rate
   1. If students engage in these things they are successful
      a. Statistically significant increase in students who get off of probation through FIP
      b. Statistically significant increase in GPA through the Student Success Labs
   2. Nobody has done worse as a result of participating

Question: When would a student go to their advisor vs their class dean?
Answer: Advisors —academic issues; Class Deans —complex life problems, academic problems, transition

4. Major Communication & Engagement Opportunities
   a. Newsletter articles reminder
      i. Important phone numbers in one spot
      ii. Address and locations of local pharmacies

5. Next Meeting: February 15